

Automated VM Snapshots

VM snapshots are made using the provider's snapshot API and are stored in the same region where you have your service.

It is only available under Support Plans Levels 2 and 3.

It's a full snapshot of the VM, meaning it contains everything: OS, Apps, data, etc.

To make a snapshot

From the Dashboard:

1. Click on the *Backups* tab
2. Click on *Automated Snapshots*

redis-bgrkj Redis Running Open terminal Delete service Clone this service

Overview Tools **Backups** Metrics Logs Audit Security Alerts Notes

Manual local backups +

Automated snapshots -

Enable/Disable snapshots ⚠ Disabling snapshots will delete all existing snapshots Disable snapshot

Take a snapshot Refresh

Data Size	Image Size	Backup Time	Status		
20 GB	1.58 GB	2022-09-29 11:04:43	Completed	Restore	Delete

From there you can take new a manual snapshot, list existing snapshots or restore a snapshot.

Retention periods depend on your support plan: 2 snapshots on Level 2, and 4 snapshots on Level 3.

Restoring from a snapshot will overwrite the whole VM with the selected snapshot.

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