

Automated VM Snapshots

VM snapshots are made using the provider's snapshot API and are stored in the same region where you have your service.

It is only available under Support Plans Levels 2 and 3.

It's a full snapshot of the VM, meaning it contains everything: OS, Apps, data, etc.

To make a snapshot

From the Dashboard:

1. Click on the *Backups* tab
2. Click on *Automated Snapshots*

The screenshot shows the dashboard for a service named 'redis-bgrkj'. At the top, there are buttons for 'Open terminal', 'Delete service', and 'Clone this service'. Below this is a navigation bar with tabs for 'Overview', 'Tools', 'Backups', 'Metrics', 'Logs', 'Audit', 'Security', 'Alerts', and 'Notes'. The 'Backups' tab is active. Underneath, there are sections for 'Manual local backups' and 'Automated snapshots'. A warning message states 'Disabling snapshots will delete all existing snapshots'. There are buttons for 'Take a snapshot', 'Disable snapshot', and 'Refresh'. A table lists a snapshot with the following details:

Data Size	Image Size	Backup Time	Status		
20 GB	1.58 GB	2022-09-29 11:04:43	Completed	Restore	Delete

From there you can take new a manual snapshot, list existing snapshots or restore a snapshot.

Retention periods depend on your support plan: 2 snapshots on Level 2, and 4 snapshots on Level 3.

Restoring from a snapshot will overwrite the whole VM with the selected snapshot.

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