

# Automated VM Snapshots

VM snapshots are made using the provider's snapshot API and are stored in the same region where you have your service.

It is only available under Support Plans Levels 2 and 3.

It's a full snapshot of the VM, meaning it contains everything: OS, Apps, data, etc.

## To make a snapshot

From the Dashboard:

1. Click on the *Backups* tab
2. Click on *Automated Snapshots*

The screenshot shows the Redis service dashboard for 'redis-bgrkj'. The service is running. The 'Backups' tab is selected, showing 'Manual local backups' and 'Automated snapshots'. There is a warning about disabling snapshots. A table lists a single snapshot with details like Data Size, Image Size, Backup Time, and Status.

Data Size	Image Size	Backup Time	Status		
20 GB	1.58 GB	2022-09-29 11:04:43	Completed	Restore	Delete

From there you can take new a manual snapshot, list existing snapshots or restore a snapshot.

Retention periods depend on your support plan: 2 snapshots on Level 2, and 4 snapshots on Level 3.

Restoring from a snapshot will overwrite the whole VM with the selected snapshot.

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