

# How to resolve the Borg acquire lock in remote backups.

If you see the following error when listing, restoring, or taking manual backups for your Borg remote backups.

```
Failed to create/acquire the lock /root/.cache/borg/f80e5dfd25cb9/lock.exclusive (timeout).
```

You may simply solve it by following the instructions below:

- You can connect with the VM terminal and run the below command.

```
borg break-lock BorgRepoName
```

By using the command, you can determine your BorgRepoName

```
cd /opt/borg;  
cat backupInfo.sh;  
#It will return output like these:  
BORG_PASSPHRASE=xxxxxxxxxxxxxxxxx borg info ssh://xxxxxxxxxxxxx.repo.borgbase.com/./repo;
```

The `ssh://xxxxxxxxxxxxx.repo.borgbase.com/./repo;` is your Borg repo name. You can use that in the command above.

Example: `borg break-lock ssh://xxxxxxxxxxxxx.repo.borgbase.com/./repo;`

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