

# What type of support does Elestio offer?

Email and community support via our forum is available to everyone with our Test plan, with no SLA.

Staging Support plans offers a guaranteed response within 2 business days and priority queueing for support tickets, and email support.

Production Support plans offer a guaranteed response within 1 business day, highest priority queueing for support tickets, a dedicated customer success manager, and phone and email support.

[Learn more about our support plans](#)

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