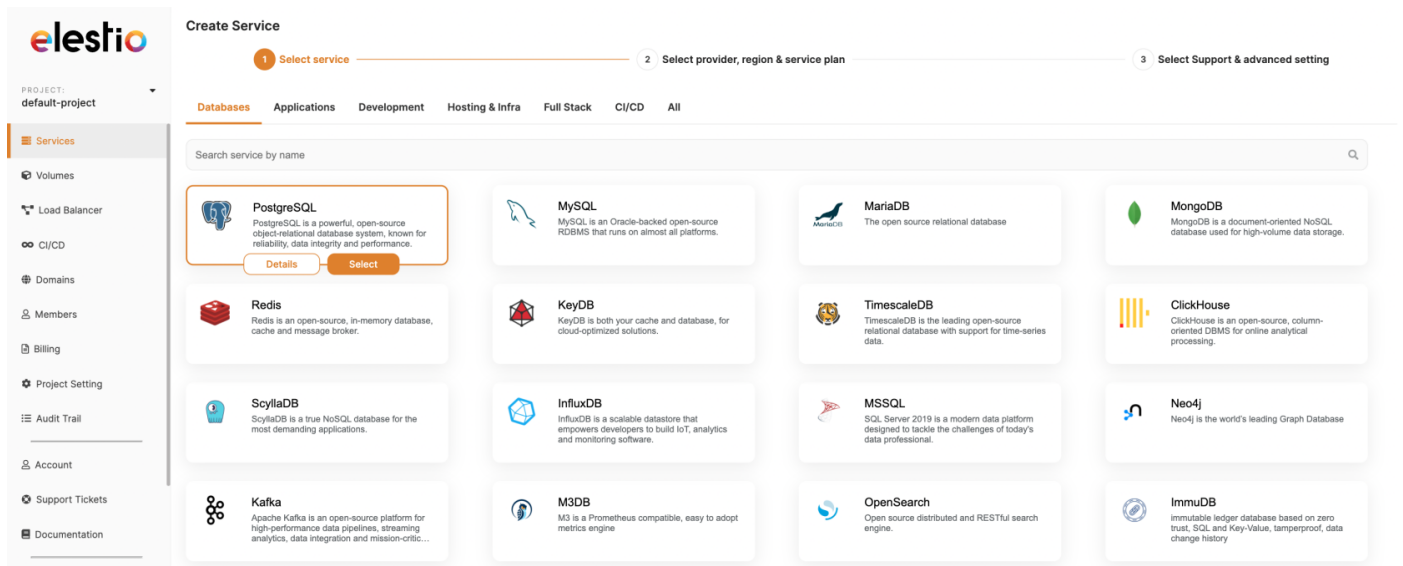


# Create a new service

1. To create a new service, first open **Elestio Dashboard**



Use the category tabs to filter the selection of software.

**Databases** Applications Development Hosting & Infra Full Stack CI/CD A

Choose the template you want to deploy and click the *select* button for the next step. If you want to learn more about that template, click the *details* button.

2. Select a provider, region, and data center in which to deploy your service

If you want to deploy the service on AWS, please see our **documentation** on how to do so.

### 1. Select Service Cloud Provider




### 2. Select Service Cloud Region

Europe

North America


fsn1

 Germany - Falkenstein

hel1

 Finlande - Helsinki

nbg1

 Germany - Nuremberg

## 3. Select the instance size that works for you

### 3. Select Service Plan

#### MICRO-1C-1G

 1 CPU  1 GB RAM  40 GB Storage  2 TB Bandwidth included

#### SMALL-1C-2G

 1 CPU  2 GB RAM  60 GB Storage  3 TB Bandwidth included

#### MEDIUM-2C-4G

 2 CPU  4 GB RAM  80 GB Storage  4 TB Bandwidth included

#### LARGE-2C-8G

 2 CPU  8 GB RAM  160 GB Storage  5 TB Bandwidth included

#### XLARGE-4C-16G

 4 CPU  16 GB RAM  320 GB Storage  6 TB Bandwidth included

## 5. Set the support plans, and maintenance windows for OS & software updates and give a name to your new service

OS updates include updates to the Linux kernel, security patches, and other important maintenance to keep your instance running smoothly.

Software updates update the code of the open-source application itself. We respect semantic versioning, so we will only implement minor and patch updates, in order to avoid non-breaking changes.

Maintenance windows are specified in UTC

#### 1. Select Service Support

##### Level 1 Support

- ✓ 7 Days of remote backup retention
- ✓ Support : Documentation & community forum
- ✓ Email support channel
- ✓ 3 days Response Time
- ✓ Contact your support team directly from the console
- ✓ No SLA
- ✓ Recommended for test environment

**Included**

##### Level 2 Support

- ✓ 14 Days of remote backup retention
- ✓ 2 Services snapshots included
- ✓ 24h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Documentation & community forum
- ✓ Email support channel
- ✓ Recommended for staging environment

**\$50 / month**

##### Level 3 Support

- ✓ 30 Days of remote backup retention
- ✓ 4 Services snapshots included
- ✓ 4h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Dedicated Customer Success Manager
- ✓ Documentation & community forum
- ✓ Email & Phone supports channels
- ✓ Recommended for production environment

**\$200 / month**

#### 2. Provide Service Name & Admin email (used to create the admin account)



The service name cannot be changed afterwards.

Name\*

postgresql-rx53n

Admin email\*

david@elest.io

6. Click the "Create Service" button on the right when you are ready to deploy

## 1. Select Service Support

### Level 1 Support

- ✓ 7 Days of remote backup retention
- ✓ Support : Documentation & community forum
- ✓ Email support channel
- ✓ 3 days Response Time
- ✓ Contact your support team directly from the console
- ✓ No SLA
- ✓ Recommended for test environment

Included

### Level 2 Support

- ✓ 14 Days of remote backup retention
- ✓ 2 Services snapshots included
- ✓ 24h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Documentation & community forum
- ✓ Email support channel
- ✓ Recommended for staging environment

\$50 / month

### Level 3 Support

- ✓ 30 Days of remote backup retention
- ✓ 4 Services snapshots included
- ✓ 4h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Dedicated Customer Success Manager
- ✓ Documentation & community forum
- ✓ Email & Phone supports channels
- ✓ Recommended for production environment

\$200 / month

## 2. Provide Service Name & Admin email (used to create the admin account)

The service name cannot be changed afterwards.

Name\*

postgresql-vnmb1

Admin email\*

support@elest.io

**Service**  
PostgreSQL

**Version**  
16 (23-11-2023)

**Provider**  
Hetzner Cloud

**Region**  
Europe, Germany  
Falkenstein

**Plan**  
SMALL-1C-2G

- 1 CPU
- 2 GB RAM
- 20 GB Storage
- 20 TB Bandwidth
- No Volume
- No Snapshots
- 7 Remote Backups
- Intel Xeon
- Fully Managed

**Support**  
Level1

**Estimated Monthly Price\***  
\$10

\*Estimated monthly price is based on 730 hours of usage.

Create Service

Copy Terraform Config

## 3.1 Auto Updates

We recommend that you disable automatic updates of any critical systems.

### a. Software Updates

Please indicated your preferred maintenance hour to apply the updates.

Time

06:30

Day

Sunday

### b. System Updates

Please indicated your preferred maintenance hour to apply the updates.

Time

10:30

Day

Sunday

☒ Security Patches Only

## 3.2 Configure SSH Keys (Optional)

Please select keys

Add new key

## 3.3. Select the target project where the service will be created

elestio-services

Previous

7. After a few seconds your new service will appear in the list with a status: "Service is in deployment". It should only take 2-3 minutes before your service will be ready to use.

PROJECT:  
elestio-services

Services

Volumes

Load Balancer

CI/CD

Domains

Members

Billing

Project Setting

Audit Trail

Account

Two-factor authentication improves the security of your account. In addition to your normal credentials, you'll need to provide an authentication code when logging in. Please click [here](#) to enable it.

Current Services

Active Services

Create a new service

Search Services

Service	Status	Plan	Cloud	Created
postgresql-vnmb1 PostgreSQL	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	in an hour
haproxy-4wbwm HAProxy	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
uptime-kishf Uptime-kuma	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
mariadb-jhsur MariaDB	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
minio-rtgwm MinIO	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
redis-bgrkj Redis	Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago

Once your service is ready you will get an email with details about the deployment of your software.

The URL and credentials to access the web UI or database application are also available in the **Service Overview**

**Get started on the elestio dashboard, or read more about it in our documentation.**