

# Create a new service

1. To create a new service, first open [Elestio Dashboard](#)

The screenshot shows the 'Create Service' interface in the Elestio dashboard. It features a progress bar at the top with three steps: '1 Select service', '2 Select provider, region & service plan', and '3 Select Support & advanced setting'. Below the progress bar, there are category tabs: 'Databases', 'Applications', 'Development', 'Hosting & Infra', 'Full Stack', 'CI/CD', and 'All'. A search bar is located above a grid of service cards. The 'Databases' tab is selected. The grid contains 12 cards for various services: PostgreSQL, MySQL, MariaDB, MongoDB, Redis, KeyDB, TimescaleDB, ClickHouse, ScyllaDB, InfluxDB, MSSQL, Neo4j, Kafka, M3DB, and OpenSearch. Each card includes an icon, the service name, and a brief description. The PostgreSQL card has 'Details' and 'Select' buttons.

Use the category tabs to filter the selection of software.

**Databases** Applications Development Hosting & Infra Full Stack CI/CD A

Choose the template you want to deploy and click the *select* button for the next step. If you want to learn more about that template, click the *details* button.

2. Select a provider, region, and data center in which to deploy your service

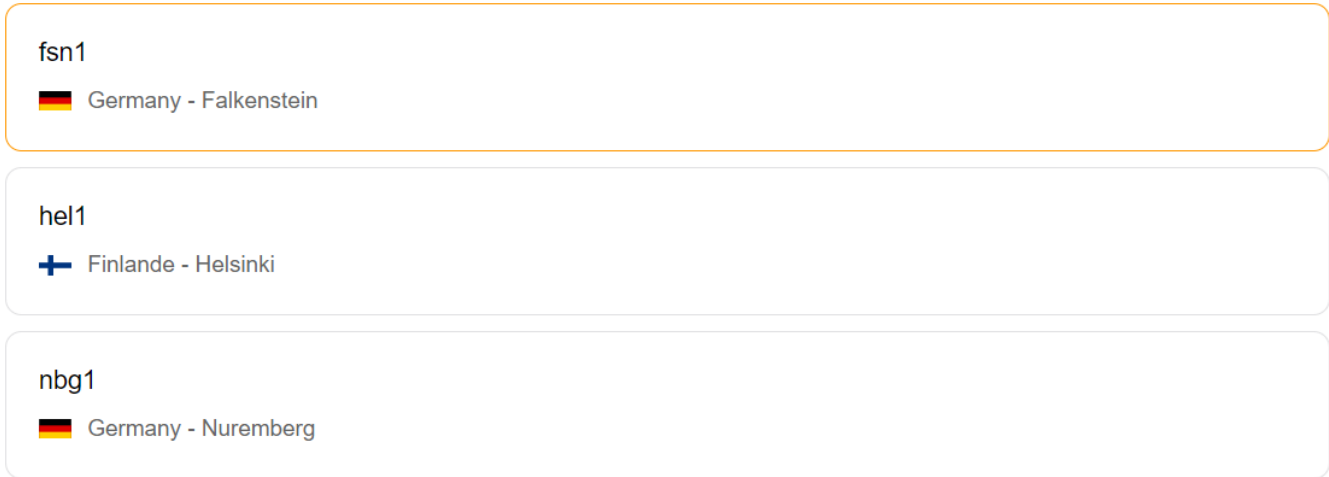
If you want to deploy the service on AWS, please see our [documentation](#) on how to do so.

### 1. Select Service Cloud Provider



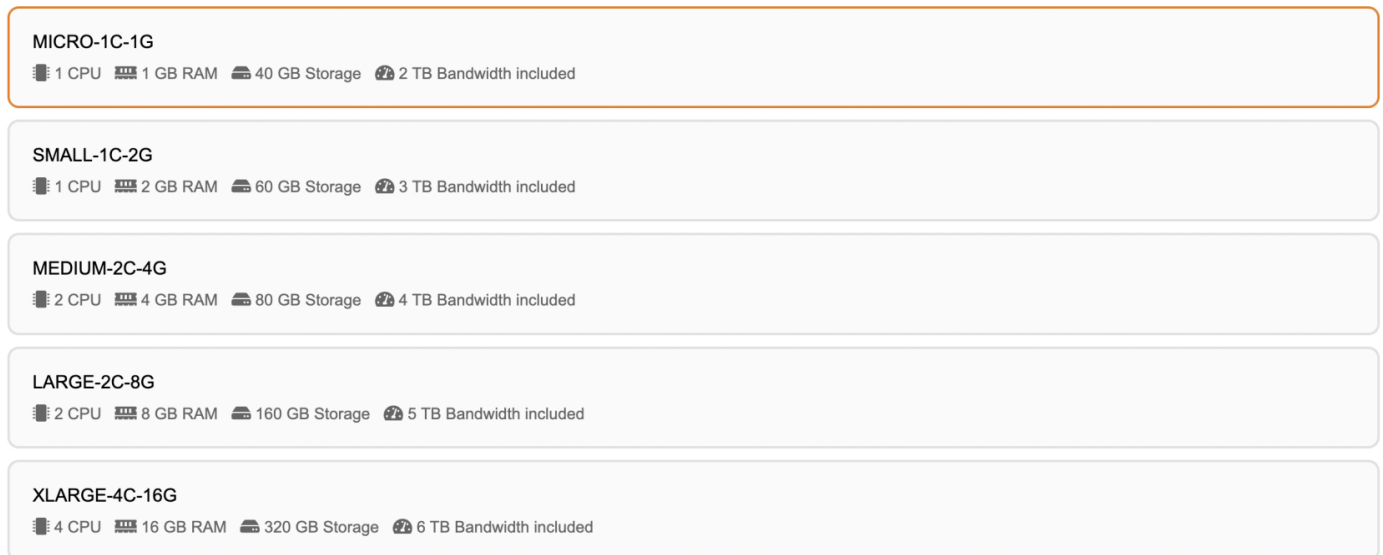
### 2. Select Service Cloud Region

Europe North America

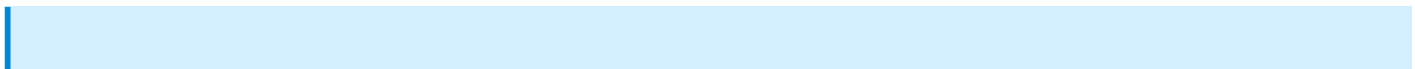


## 3. Select the instance size that works for you

### 3. Select Service Plan



## 5. Set the support plans, and maintenance windows for OS & software updates and give a name to your new service



OS updates include updates to the Linux kernel, security patches, and other important maintenance to keep your instance running smoothly.


Software updates update the code of the open-source application itself. We respect semantic versioning, so we will only implement minor and patch updates, in order to avoid non-breaking changes.

Maintenance windows are specified in UTC

#### 1. Select Service Support

<p><b>Level 1 Support</b></p> <ul style="list-style-type: none"><li>✓ 7 Days of remote backup retention</li><li>✓ Support : Documentation &amp; community forum</li><li>✓ Email support channel</li><li>✓ 3 days Response Time</li><li>✓ Contact your support team directly from the console</li><li>✓ No SLA</li><li>✓ Recommended for test environment</li></ul> <p><b>Included</b></p>	<p><b>Level 2 Support</b></p> <ul style="list-style-type: none"><li>✓ 14 Days of remote backup retention</li><li>✓ 2 Services snapshots included</li><li>✓ 24h Response Time (business hours)</li><li>✓ Priority Queuing</li><li>✓ Documentation &amp; community forum</li><li>✓ Email support channel</li><li>✓ Recommended for staging environment</li></ul> <p><b>\$50 / month</b></p>	<p><b>Level 3 Support</b></p> <ul style="list-style-type: none"><li>✓ 30 Days of remote backup retention</li><li>✓ 4 Services snapshots included</li><li>✓ 4h Response Time (business hours)</li><li>✓ Priority Queuing</li><li>✓ Dedicated Customer Success Manager</li><li>✓ Documentation &amp; community forum</li><li>✓ Email &amp; Phone supports channels</li><li>✓ Recommended for production environment</li></ul> <p><b>\$200 / month</b></p>
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#### 2. Provide Service Name & Admin email (used to create the admin account)

 The service name cannot be changed afterwards.

Name\*

Admin email\*

6. Click the "Create Service" button on the right when you are ready to deploy

### 1. Select Service Support

#### Level 1 Support

- ✓ 7 Days of remote backup retention
- ✓ Support : Documentation & community forum
- ✓ Email support channel
- ✓ 3 days Response Time
- ✓ Contact your support team directly from the console
- ✓ No SLA
- ✓ Recommended for test environment

Included

#### Level 2 Support

- ✓ 14 Days of remote backup retention
- ✓ 2 Services snapshots included
- ✓ 24h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Documentation & community forum
- ✓ Email support channel
- ✓ Recommended for staging environment

**\$50 / month**

#### Level 3 Support

- ✓ 30 Days of remote backup retention
- ✓ 4 Services snapshots included
- ✓ 4h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Dedicated Customer Success Manager
- ✓ Documentation & community forum
- ✓ Email & Phone supports channels
- ✓ Recommended for production environment

**\$200 / month**

### 2. Provide Service Name & Admin email (used to create the admin account)

*The service name cannot be changed afterwards.*

Name\*  
postgresql-vnmb1

Admin email\*  
support@elest.io

### 3.1 Auto Updates

*We recommend that you disable automatic updates of any critical systems.*

**a. Software Updates**

Please indicated your preferred maintenance hour to apply the updates.

Time: 06:30 Day: Sunday

**b. System Updates**

Please indicated your preferred maintenance hour to apply the updates.

Time: 10:30 Day: Sunday  Security Patches Only

### 3.2 Configure SSH Keys (Optional)

Please select keys

### 3.3. Select the target project where the service will be created

elestio-services

**Service PostgreSQL**

Version: 16 (23-11-2023)

Provider: Hetzner Cloud

Region: Europe, Germany Falkenstein

Plan: SMALL-1C-2G

- 1 CPU
- 2 GB RAM
- 20 GB Storage
- 20 TB Bandwidth
- No Volume
- No Snapshots
- 7 Remote Backups
- Intel Xeon
- Fully Managed

Support Level1

Estimated Monthly Price\* **\$10**

\*Estimated monthly price is based on 730 hours of usage.

[Copy Terraform Config](#)

7. After a few seconds your new service will appear in the list with a status: "Service is in deployment". It should only take 2-3 minutes before your service will be ready to use.

Two-factor authentication improves the security of your account. In addition to your normal credentials, you'll need to provide an authentication code when logging in. Please click [here](#) to enable it.

PROJECT: **elestio-services**

Services

Active Services  [+ Create a new service](#)

Search Services

Service	Status	Plan	Cloud	Created
<b>postgresql-vnmb1</b> PostgreSQL	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	in an hour
<b>haproxy-4wbwm</b> HAProxy	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
<b>uptime-kishf</b> Uptime-kuma	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
<b>mariaadb-jhsur</b> MariaDB	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
<b>minio-rtgwm</b> MinIO	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
<b>redis-bgrkj</b> Redis	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago

Once your service is ready you will get an email with details about the deployment of your software.

The URL and credentials to access the web UI or database application are also available in the [Service Overview](#)

[Get started on the elestio dashboard](#), or [read more about it in our documentation](#).

Revision #38

Created 2022-01-09 13:12:02 UTC by Joseph Benguira

Updated 2023-11-28 18:22:47 UTC by Amit Shukla