

Create a new service

1. To create a new service, first open [Elestio Dashboard](#)

The screenshot shows the 'Create Service' interface in the Elestio dashboard. It features a progress bar at the top with three steps: '1 Select service', '2 Select provider, region & service plan', and '3 Select Support & advanced setting'. Below the progress bar, there are category tabs: 'Databases', 'Applications', 'Development', 'Hosting & Infra', 'Full Stack', 'CI/CD', and 'All'. A search bar labeled 'Search service by name' is positioned above a grid of service cards. The 'Databases' tab is selected, and the PostgreSQL card is highlighted with an orange border. Other cards include MySQL, MariaDB, MongoDB, Redis, KeyDB, TimescaleDB, ClickHouse, ScyllaDB, InfluxDB, MSSQL, Neo4j, Kafka, M3DB, OpenSearch, and ImmuDB.

Use the category tabs to filter the selection of software.

Databases Applications Development Hosting & Infra Full Stack CI/CD A

Choose the template you want to deploy and click the *select* button for the next step. If you want to learn more about that template, click the *details* button.

2. Select a provider, region, and data center in which to deploy your service

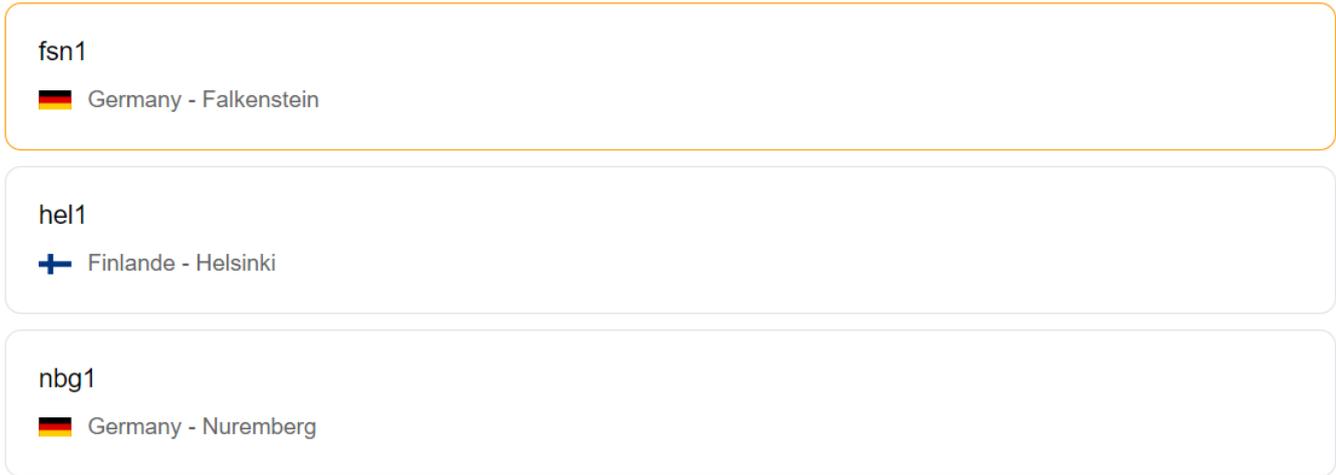
If you want to deploy the service on AWS, please see our [documentation](#) on how to do so.

1. Select Service Cloud Provider



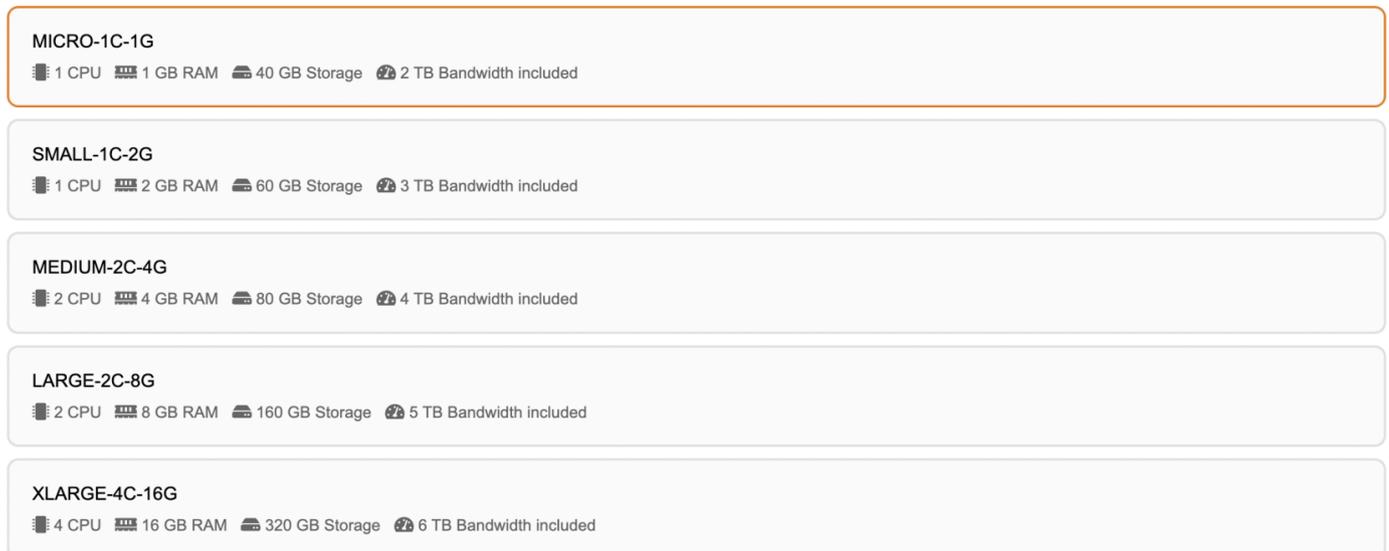
2. Select Service Cloud Region

Europe North America



3. Select the instance size that works for you

3. Select Service Plan



5. Set the support plans, and maintenance windows for OS & software updates and give a name to your new service



OS updates include updates to the Linux kernel, security patches, and other important maintenance to keep your instance running smoothly.

Software updates update the code of the open-source application itself. We respect semantic versioning, so we will only implement minor and patch updates, in order to avoid non-breaking changes.

Maintenance windows are specified in UTC

1. Select Service Support

Level 1 Support	Level 2 Support	Level 3 Support
<ul style="list-style-type: none">✓ 7 Days of remote backup retention✓ Support : Documentation & community forum✓ Email support channel✓ 3 days Response Time✓ Contact your support team directly from the console✓ No SLA✓ Recommended for test environment	<ul style="list-style-type: none">✓ 14 Days of remote backup retention✓ 2 Services snapshots included✓ 24h Response Time (business hours)✓ Priority Queuing✓ Documentation & community forum✓ Email support channel✓ Recommended for staging environment	<ul style="list-style-type: none">✓ 30 Days of remote backup retention✓ 4 Services snapshots included✓ 4h Response Time (business hours)✓ Priority Queuing✓ Dedicated Customer Success Manager✓ Documentation & community forum✓ Email & Phone supports channels✓ Recommended for production environment
Included	\$50 / month	\$200 / month

2. Provide Service Name & Admin email (used to create the admin account)

 The service name cannot be changed afterwards.

Name*

Admin email*

6. Click the "Create Service" button on the right when you are ready to deploy

1. Select Service Support

Level 1 Support

- ✓ 7 Days of remote backup retention
- ✓ Support : Documentation & community forum
- ✓ Email support channel
- ✓ 3 days Response Time
- ✓ Contact your support team directly from the console
- ✓ No SLA
- ✓ Recommended for test environment

Included

Level 2 Support

- ✓ 14 Days of remote backup retention
- ✓ 2 Services snapshots included
- ✓ 24h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Documentation & community forum
- ✓ Email support channel
- ✓ Recommended for staging environment

\$50 / month

Level 3 Support

- ✓ 30 Days of remote backup retention
- ✓ 4 Services snapshots included
- ✓ 4h Response Time (business hours)
- ✓ Priority Queuing
- ✓ Dedicated Customer Success Manager
- ✓ Documentation & community forum
- ✓ Email & Phone supports channels
- ✓ Recommended for production environment

\$200 / month

Service PostgreSQL

Version: 16 (23-11-2023)

Provider: Hetzner Cloud

Region: Europe, Germany Falkenstein

Plan: SMALL-1C-2G

- 1 CPU
- 2 GB RAM
- 20 GB Storage
- 20 TB Bandwidth
- No Volume
- No Snapshots
- 7 Remote Backups
- Intel Xeon
- Fully Managed

Support Level1

Estimated Monthly Price* \$10

*Estimated monthly price is based on 730 hours of usage.

Create Service

Copy Terraform Config

2. Provide Service Name & Admin email (used to create the admin account)

The service name cannot be changed afterwards.

Name* postgresql-vnmb1

Admin email* support@elest.io

3.1 Auto Updates

We recommend that you disable automatic updates of any critical systems.

a. Software Updates

Please indicated your preferred maintenance hour to apply the updates.

Time: 06:30 Day: Sunday

b. System Updates

Please indicated your preferred maintenance hour to apply the updates.

Time: 10:30 Day: Sunday Security Patches Only

3.2 Configure SSH Keys (Optional)

Please select keys

3.3. Select the target project where the service will be created

elestio-services

Previous

7. After a few seconds your new service will appear in the list with a status: "Service is in deployment". It should only take 2-3 minutes before your service will be ready to use.

Two-factor authentication improves the security of your account. In addition to your normal credentials, you'll need to provide an authentication code when logging in. Please click [here](#) to enable it.

PROJECT: **elestio-services**

Active Services [+ Create a new service](#)

Search Services

Service	Status	Plan	Cloud	Created
postgresql-vnmb1 PostgreSQL	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	in an hour
haproxy-4wbwm HAProxy	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
uptime-kishf Uptime-kuma	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
mariaadb-jhsur MariaDB	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
minio-rtgwm MinIO	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago
redis-bgrkj Redis	● Service is running	SMALL-1C-2G 1 CPU / 2 GB RAM / 20 GB storage	Hetzner Germany, Falkenstein, hetzner	3 hours ago

Once your service is ready you will get an email with details about the deployment of your software.

The URL and credentials to access the web UI or database application are also available in the [Service Overview](#)

[Get started on the elestio dashboard](#), or [read more about it in our documentation](#).

Revision #38

Created 9 January 2022 13:12:02 by Joseph Benguira

Updated 28 November 2023 18:22:47 by Amit Shukla