

Subcontractors

Subcontractors & Sub-processors

A sub-processor is a third-party data processor engaged by Elestio who has or potentially will have access to or process Protected Data. Elestio engages different types of sub-processors to perform various functions as explained below

Elestio Infrastructure

Entity	Purpose
Amazon Web Services	Elestio management services DNS, Disaster Recover, and Backups. Ireland (Europe) Elestio management services Elestio Dashboard, Elestio API, Monitoring, Audit Logs. Ireland (Europe)
Hetzner Cloud	Backups, Monitoring, Audit Logs. Germany (Europe)

Customer Data

Customer Data will stay in the region selected by the Customer but will be copied for backup purposes in another data center within the same region. Subcontractors don't have logical access to data.

Entity	Purpose
Amazon Web Services	Infrastructure, Email delivery service
Digital Ocean	Infrastructure
Hetzner Cloud	Infrastructure
Linode	Infrastructure
Vultr	Infrastructure
Stripe	Payment processor

Slack	Internal operational messaging
MX Route	Email delivery service
Google Analytics	Customer Analytics
PostHog	Customer Analytics

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