

Add credits

Add money to your elestio balance

You can easily add credits to your elestio account from your User Profile.

1. Click on the User Icon to access your *User Profile* in the top left above the Main Navigation menu.
2. Select the *Add Credits* tab.
3. Enter the amount you wish to add to your account, in US dollars (USD).
4. Click the *Pay Now*. You will be redirected to the Stripe checkout site to complete your payment.

Funds are automatically added to your account upon successful payment. This can take up to a few minutes, but is usually instantaneous.

elestio has a \$10 minimum, and a \$1,000 maximum per transaction.

If you would like to add a larger amount to your account, [contact our sales team](#) and we'd be happy to talk volume discounts!

If you are a company, please fill out the company relevant fields. This helps us to determine your tax status and whether or not you need to pay VAT.

The screenshot shows the 'User Profile' page with a sidebar on the left containing navigation items like 'Services', 'Volumes', 'Load Balancer', 'CI/CD', 'Domains', 'Members', 'Billing', 'Project Setting', 'Audit Trail', 'Account', 'Support Tickets', and 'Documentation'. The main content area has a breadcrumb 'User Profile' and a 'Logout' button. Below the breadcrumb are tabs for 'User Info', 'Invoices', 'Payment Options', 'Add Credits', 'Security', and 'Service Quota'. The 'Add Credits' tab is active, showing three summary cards: 'Balance: 138.50\$', 'Current spending: \$0.0140/hour', and 'Time left: (based on current usage) 412.17 days'. A blue information box states: 'All services on Elestio are prepaid and billed hourly, you must always be sure to have enough credits. If you run out of credits your services will be deleted but restorable for 7 days.' Below this are three form fields: 'Country of fiscal residence*' (set to Portugal), 'VAT Number (optional)' (set to IE1234567WA), and 'Company name (optional)' (set to My Company LLC). A section for adding funds is shown with a text input containing '10' and a note 'Limits (min: \$10 - max: \$1,000)'. At the bottom, there is a checkbox for 'I agree with the terms and conditions' and an 'Add funds' button.

Revision #9

Created 2022-01-24 13:05:44 UTC by Joseph Benguira

Updated 2022-09-28 12:15:00 UTC by Amit Shukla