

# Add credits

## Add money to your elestio balance

You can easily add credits to your elestio account from your User Profile.

1. Click on the User Icon to access your *User Profile* in the top left above the Main Navigation menu.
2. Select the *Add Credits* tab.
3. Enter the amount you wish to add to your account, in US dollars (USD).
4. Click the *Pay Now*. You will be redirected to the Stripe checkout site to complete your payment.

Funds are automatically added to your account upon successful payment. This can take up to a few minutes, but is usually instantaneous.

elestio has a \$10 minimum, and a \$1,000 maximum per transaction.

If you would like to add a larger amount to your account, [contact our sales team](#) and we'd be happy to talk volume discounts!

If you are a company, please fill out the company relevant fields. This helps us to determine your tax status and whether or not you need to pay VAT.

The screenshot shows the 'User Profile' page in the Elestio dashboard. The left sidebar contains navigation options: PROJECT: elestio-services, Services, Volumes, Load Balancer, CI/CD, Domains, Members, Billing, Project Setting, Audit Trail, Account, Support Tickets, and Documentation. The main content area has a breadcrumb 'User Profile' and a 'Logout' button. Below the breadcrumb is a navigation bar with tabs: User Info, Invoices, Payment Options, Add Credits (active), Security, and Service Quota. The 'Add Credits' section displays three summary cards: Balance: 138.50\$, Current spending: \$0.0140/hour, and Time left: (based on current usage) 412.17 days. A blue information box states: 'All services on Elestio are prepaid and billed hourly, you must always be sure to have enough credits. If you run out of credits your services will be deleted but restorable for 7 days.' Below this are three form fields: 'Country of fiscal residence\*' (Portugal), 'VAT Number (optional)' (IE1234567WA), and 'Company name (optional)' (My Company LLC). A note below the VAT field says 'For companies located in Europe, please indicate your VAT number.' and a note below the company name field says 'For businesses, please indicate your legal company name.' The 'Add Credits' section includes a form to 'Enter an amount in US Dollars (US\$) to load on your account' with a value of 10 and a note 'Limits (min: \$10 - max: \$1,000)'. At the bottom, there is a checkbox for 'I agree with the terms and conditions' and an 'Add funds' button.

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