

PTR Record Configuration

Accessing the Configuration

1. Go to the **Overview** tab of your service dashboard.
2. Locate the **Manage PTR Record** section.
3. Click **Manage PTR Record**

Manage PTR Record

Change the PTR record value

Manage PTR Record

Steps

1. Enter your domain (pre-filled if an existing PTR or CNAME is available).
2. Create the following DNS records:
 - **A record** → Service IPv4
 - **AAAA record** → Service IPv6
3. Verify propagation using the [DNSChecker](#).
4. Click **Update** to apply changes.

Provider-Specific Notes

- **DigitalOcean**
 - The system will reboot after applying changes.
 - PTR updates may take a few hours due to DNS caching.
- **Scaleway**
 - For SMTP servers, IPv6 may need to be disabled on the VM.

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